



Delta Corporate Services

Solving Business Problems Through Technology

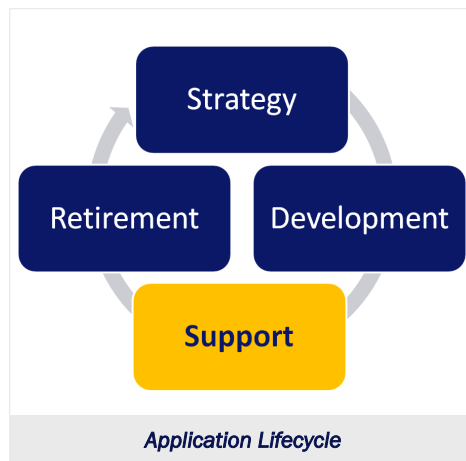


Application Development and Support

OVERVIEW

Delta Corporate Services (Delta) has provided high-quality, full System Development Lifecycle Support as well as ongoing operations and maintenance support, within cost and schedule parameters to both commercial clients and the Federal Government on a nationwide basis since 1991. Delta has consistently met Service Level Agreements (SLAs) and achieved a high level of customer satisfaction.

Delta staff members have been recognized with individual achievement awards from several private and public sector clients. Delta received a Technical Excellence Award for outstanding contributions to the Office of the PBS CIO for the work performed in developing and seamlessly delivering a web-based mission-critical enterprise-level billing system.



CAPABILITIES

Application Development

- ◆ PMP-certified Project Managers
- ◆ Requirements Development and Management
- ◆ Java-based Web Application Development
- ◆ Configuration Management & Release Management
- ◆ We support multiple SDLC methodologies including Agile.

Application Testing

- ◆ Testing Environment Establishment
- ◆ Testing Procedures Establishment
- ◆ Test Results / Defect Analysis
- ◆ Root Cause Analysis
- ◆ Very low incidence of defects found in customers' Independent Verification and Validation testing.

Information Security

- ◆ Security Impact Analysis performed for each release
- ◆ Ensure Security in System Development Lifecycle

Training Development & Implementation

- ◆ Training Materials Development
- ◆ Training Effectiveness Assessments

Help Desk Strategy & Implementation

- ◆ Certified ITIL® Expert Oversight
- ◆ ITIL-Assessed Help Desk
- ◆ Tier I, II and III Support



Contact Information

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